# EAST LAUREL WATER DISTRICT

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EAST LAUREL WATER DISTRIC	CT
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Laurel County, Kentucky	
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	FOR Eastern Laurel County  Community, Town or City
	P.S.C. KY. NO.
	#4 Revised SHEET NO. 1
East Laurel Water District (Name of Utility)	CANCELLING P.S.C. KY. NO
(Name of Clinty)	SHEET NO.

## **DEPOSITS**

The East Laurel Water District may require a cash deposit to secure payment of bills. Service may be refused or discontinued for failure to pay the required deposit. Interest, as prescribed by KRS 278.460 will be paid annually either by refund or credit to the customers's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The District may require a deposit in addition to the initial deposit, if the customer's classification of service charge or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owed will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered.

- 1. Previous payment history with the District. If the customer has no previous history with the District, statement from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
- 2. Whether the customer has an established income or line of credit.
- 3. Length of time the customer has resided or been located in the area.
- 4. Whether the customer owns property in the area.
- 5. Whether the customer has filed bankruptcy proceedings within the last seven years.
- 6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

DATE OF ISSUE	Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY
DATE EFFECTIVE		EFFECTIVE
ISSUED BY V Doug	Month / Date / Year  Lug	JUL 0 1 2002
	(Signature of Officer)	PURSUANT TO 807 KAR 5:011. SECTION 9 (1)
TITLE X Churman		ex Sterhow Bill
BY AUTHORITY OF ORDER OF	THE PUBLIC SERVICE COMMISSION	SECRETARY OF THE COMMISSION
IN CASE NO.	DATED	

	FOR Eastern Laurel County
	Community, Town or City
	P.S.C. KY. NO.
	#4 Revised SHEET NO. 1
East Laurel Water District	CANCELLING P.S.C. KY, NO.
(Name of Utility)	SHEET NO

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non residential customer, the District may collect any underpayment and shall refund any overpayment by check or credit to the customers bill. No refund will be made if the customers bill is delinquent at the time of recalculation.

All residential customers will pay equal deposits in the amount of \$30. This amount does not exceed the average annual bill of residential customers served by the District and is equal or less to 2/12 of the average annual bill.

All commercial customers will pay equal deposits in the amount of \$75.00. This amount does not exceed the average annual bill of commercial customers served by the District and is equal or less to 2/12 of the average annual bill.

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	Month / Date / Year	
DATE EFFECTIVE	Section of the second control of the second	
	Month / Date / Year	
ISSUED BY & Doug		
	(Signature of Officer)	
TITLE Chairman		
		:
BY AUTHORITY OF ORDER OF	THE PUBLIC SERVICE COMMISSION	
IN CASE NO.	DATED	

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUL 0 1 2002

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY TECHAR BULL SECRETARY OF THE COMMISSION

	Eastern Laurel County
·	P.S.C. Ky. No.
	Sheet No
<u>East Laurel Water District</u>	Cancelling P.S.C. Ky. No.
	Sheet No
RULES AN	D REGULATIONS

d/\T

5. A \$20.00 service charge will be charged for connection/reconnection of service.

## LEAK ADJUSTMENT POLICY

Determination of a Leak

Our field employees notice when reading meters if the usage of a customer is unusually high and if the meter is running. If so, they go to the customers door to talk with them about a possible leak. If no one is at home they leave them a note for them to contact the office that they may have a leak. At other times the customer will call the office to ask for someone to come turn their meter off that they have a leak and need assistance. Leaks are then determined by field investigation by designated employees who then reports back to the customer and to the office staff as to whether a leak was determined.

Adjustment of a Leak

The reduction of the bill is based on the total amount of the water usage. The amount of the customers average three (3) month's water usage bill is subtracted from the bill or bills which are higher than normal due to a water leak. The district will reduce the bill in the amount of 50%. The customer may be granted payments for this 50% payment if he chooses. This leak adjustment is a one time adjustment.

Example:		District	Customer
Water usage bill or bills with leak 3 mos. average bill	\$100.00 -10.00 \$ 90.00		
1/2 of bill 3 mo. average monthly bill		\$45.00	\$45.00 10.00 \$55.00

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

					JUL 03 1998
DATE OF ISSUE		23	98	DATE EFFECTIVE	PURSUANT TO 807 KAR 5:011.
	Month	Day	Year	-	Month SECTIONS (1) Year
SSUED BY	ex Mu	cholour, Officer	ED	Mairman Title	BY: Stephand BUU SECRETARY OF THE COMMISSION
N	ame of	Officer		Title	Address

		FOR Community, Town or City
A Albania		P.S.C. KY. NO.
		4 <sup>th</sup> Revised SHEET NO. 1
	Water District	CANCELLING P.S.C. KY. NO.
(N:	ame of Utility)	3 <sup>rd</sup> Revised SHEET NO. 1
	RULES A	ND REGULATIONS
1		and the second s
1.	Commission.	ion to the rules and regulations of the Kentucky Public So
2.	Any resident of the East Laurel Water I	District is eligible for water service from the District.
3.		72 hours after receiving a written request from the cus
	requesting discontinuance.	`
4.		
5.	1	
	5/8 Inch Meter	
6. 7	A charge of \$15.00 will be on all return	retesting of meters by customer request if the meter is
7.	and found to be accurate, in accordance	
8.		additional trips to the customer's premises, such as inc water leaks on their side of the meter, etc.
9.	Meters will be read monthly and statem	ents will be mailed before the 10 <sup>th</sup> of each month.
10.	Service lines to meters and meters are prinstallation and service will be the sole	property of the District. From the meter to the customer responsibility of the customer.
11.		nains and in the absence of special permission on the propagation a more detailed explanation contained in the By-I
	<u> </u>	
DATE OF IS	SUE Month / Date / Year	
DATE EFFE		PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
ISSUED BY	your Douglas War (Signature of Officer)	y
TITLE (	(Signature of Officer)	JUL 0 1 2002
111111		PURSUANT TO 807 KAR 5:011. SECTION 9 (1)
DV ATITUM	RITY OF ORDER OF THE PUBLIC SERVICE C	OMMISSION BY School Bull

		P.S.C. KY. N	O
		4 <sup>th</sup> Revised	SHEET NO. 2
	Water District	_ CANCELLIN	IG P.S.C. KY. NO.
(N	ame of Utility)	3 <sup>rd</sup> Revised	SHEET NO. 2
		RULES AND REGULATIONS	
12.	home, business, c customers where t residing in a duple	tions, a separate meter must be installed for ear family unit residing in a duplex or other wo or more residences, apartment units, mobilized or other multi-unit premise are served by a unit, business, or family unit will be computed	r multi-unit premise. For existing le homes, businesses, or family units single water meter, the water bill for
	a.	The customer whose name the meter is in registered by that meter.	will be billed for the actual water
	b.	All other customers shall pay the minimum b	pill.
13.		tem is not designed nor intended for use customer using same for fire protection d	
14.	the state or local p	will be charged for inspection of customer's lumbing inspectors per KRS 318 as ordered by 6/22/88, Wood Creek Water District.	
15.	Extensions of Serv	ice:	
	Special Contracts,	ay make extensions per 807 KAR 5:066, Sect. copy of approved contract attached hereto. oth of the above and may choose which one the	All customers desiring an extension
	If surplus funds ar	used for extensions of service, the following	criteria will be reviewed:
	a.	Whether surplus funds exist.	
	b.	Substantial opportunity for repayment of the	expended surplus funds exists.
	c.	The Extension would not otherwise be co- financing from any other source.	onstructed, due to unavailability of
	d.	Any other relevant facts that pertain to the pr	roposed extension.
16.	A charge of \$25.0 service for their se	0 will be charged to the London Utility Corwer customers.	nmission for re-connection of water
DATE OF IS	SSUE		
DATE EFFE	CTIVE	Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY

DATE OF ISSUE	Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE		OF KENTUCKY EFFECTIVE
ISSUED BY John	Month / Date / Year  Oughy Way  (Signature of Officer)	JUL 0 1 2002
TITLE Chairman		PURSUANT TO 807 KAR 5:011. SECTION 9 (1)
BY AUTHORITY OF ORD	ER OF THE PUBLIC SERVICE COMMISSION	BY Sterhand Bull
IN CASE NO.	DATED	SECRETARY OF THE COMMISSION

	FOR Eastern Laurel County  Community, Town or City
	P.S.C. KY. NO.
	Addendum SHEET NO. 2
East Laurel Water District (Name of Utility)	CANCELLING P.S.C. KY. NO
	SHEET NO
RATE	S AND CHARGES

- All customers have the option of having their payment automatically deducted from their checking or savings account. If the customer chooses that option, the payment will be deducted from the specified account on the 15<sup>th</sup> of each month. If funds are not available on the 15<sup>th</sup> the payment is considered late by the utility and all late charges and penalties will be applied. This service will be offered by the utility at no additional charge to the customer.
- All customers have the option to pay their bill by either credit card or debit card. This method of payment can be made either in person at the office or by telephone. If on the 15<sup>th</sup> of the month an attempt to pay by credit card or debit card is made, and the card is declined for any reason, payment is still due in full on the 15<sup>th</sup> and will be considered late after that date. All late charges and penalties will be applied. This service will be offered by the utility at no additional charge to the customer.

DATE OF ISSUE April 28, 2003	
Month / Date / Year	
DATE EFFECTIVE	PUBLIC SERVICE COMMISSION
ISSUED BY John Dougly Duy	OF KENTUCKY EFFECTIVE
(Signature of Officer)	JUN 0 1 2003
TITLE CHAIRMAN	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	15
IN CASE NODATED	EXECUTIVE DIRECTOR

# EAST LAUREL WATER DISTRICT

118 Carter Drive P. O. Box 726 London, Kentucky 40741

# LINE EXTENSION CONTRACT

DATE	
ROAD:	
•	PUBLIC SERVICE COMMISSION
	THEOTIVE
12, (2), (a) and (b), with a	no reimbursement from the District (1980/ KAR 5:011, 5:011) (1990
	PUBLIC SERVICE COMMISSION
	OF KENTUCKY EFFECTIVE
	ELLECTIAT
	JAN 2 1 1992
CONTRACTOR TO THE CONTRACTOR OF THE CONTRACTOR O	PURSUANT TO 807 KAR 5:011.
	SECTION 9 (1) BY Show Hallee
Remarks	BY:

# INSPECTION OF WATER SERVICE FOR OVER 10 ACRES

Water District	Date
This is to certify that we have no cross	connections.
Account Number	Landowner
Attest:	
Employee: Water District	
	PUBLIC SERVICE COMMISSION OF ACCUTANCE OF SECURE
	AUG 1 6 1988
	STANDER COMMISSION MARKETE

Form for filing Rate Schedules	For Eastern Laurel Co Community, Tow	ounty n or City
	P.S.C. NO	
	SHEET NO	
East Laurel Water District Name of Issuing Corporation	CANCELLING P.S.C. NO.	96-262
Name of fooding corporation	1SHEET NO	· 1
CLAS	SIFICATION OF SERVICE	A CONTRACTOR OF THE CONTRACTOR
		RATE PER UNIT
A. Minimum Water Rates Based on	Size Connections	
Size of of Water	Gallons or Less Per Month to be	Minimum Monthly
Meter Connections Provided	for the Minimum Rate	Water Rate
5/8 inch x 3/4 inch 1 inch 2 inch 3 inch 4 inch	2,000 Gallons 6,000 Gallons 20,000 Gallons 30,000 Gallons 50,000 Gallons	\$ 10.82 25.96 61.90 86.60 136.00
following metered charges shal	water rates specified above, the labeled water for each 1,000 gallons of customers of all size connections:	
Number of Gallons of Water Per Month	Monthly Charge Per  1,000 Gallons Per Month	MOT COMMISSION
First 2,000 Gallons Next 2,000 Gallons Next 2,000 Gallons Next 4,000 Gallons	\$ 10.82 - Minimum Bill 4.09 - Per 1,000 Gallons 3.48 - Per 1,000 Gallons 2.81 - Per 1,000 Gallons	1 1998
All Over 10,000 Gallons Wholesale Rate	2.47 - Per 1,000 Gallons	71 811 97 5 <b>6011</b> , 2004 2 75,
C. <u>Delinquent Accounts</u> If bills are not paid by the		added to bill.
DATE OF ISSUE December 28, 1998	12-16- DATE EFFECTIVE <u>Februar</u>	
SUED BY Cy Michelson Name of Officer	EA TITLE Chairman	
Issued by authority of an Order of in Case No. 98-606 dated De	of the Public Service Commission of ecember 18, 1998	Kentucky

Form for filing Rate Schedules	For Eastern Laurel County  Community, Town or City
	P.S.C. NO
	1SHEET NO. 1
East Laurel Water District	CANCELLING P.S.C. NO. 9924
Name of Issuing Corporation	1 SHEET NO. 1
CLASSIFICATION	OF SERVICE
	RATE PER UNIT
PURCHASED WATER ADJUS Tabulation Form to be used for purchased accordance with 807 KAR 5:067, Purchased as adopted by the Public Service Commission	water adjustments in Water Adjustment Clause,
1. Volume of water purchased for 12-mont period ended November 30, 1989 (which is within 3 months of effective date of supplier's rate change) $\underline{1}$ /	_
2. Cost at new rates	\$ <u>157,909.09</u>
○ Cost at Base Rate	\$ <u>144,173.30</u>
4. Total change in cost (Item 2 minus Item 3)	\$ 13,730.79
5. Volume sold for same period as in Item 1	116,711,700 M Gal.
6. PWA per M gallon sold (Item 4 divided by Item 5)	¢
Note 1: Item 1 cannot, for this computation Item 5 divided by .85.	ion table, excesservice commission of Kentucky
	JAN 1 1990
	SURSUAN: 10 BUZ MAN 0.01) SECTION 9 (1) SY: 1007 MANAGET
DATE OF ISSUE December 18, 1989	DATE EFFECTIVE January 1, 1990
SSUED BY Name of Officer	TITLE Chairman
Issued by authority of an Order of the Publin Case No. dated	lic Service Commission of Kentucky

Form for filing Rate Schedules	For
	Community, Town or City
	P.S.C. NO.
<b>,</b>	SHEET NO.
EAST LAUREL WATER DISTRICT	CANCELLING P.S.C. NO.
Name of Issuing Corporation	SHEET NO.
CLASSIFICATI	ON OF SERVICE
	RATE PER UNIT
BILL FO	DRMAT
EAST LAUREL WATER DISTRICT	FIRST CLASS MAIL U.S. POSTAGE PAID
FORWARD & ADDRESS CORRECTION	
ACCOUNT NO.:	PERMIT NO.:
ITEM AMOUNT CODE READING DATE PREVIOUS READING	CURRENT READING USAGE UC MR AMOUNT
	$\widehat{}$
NET BILL GROSS AMOUNT DUE NOW AFTER DUE DA	
GROSS BILL	
GROSS BILL  DUE AFTER	
ENTER READING	
RETURN STUB WITH PAYMENT	
	PUDLIC SERVICE COMMISSION
	OF KENTUCKY EFFECTIVE
	SEP 2 6 1993
	PURSUANT TO 807 KAR 5:011. SECTION 9 (1)
ATE OF ISSUE August 27, 1993 DA	ATE EFFECTIVE PUBLICA SERVICE COMMISSION MANAGER

# RECEIVED

MAY 2 4 2001

#### WATER SHORTAGE RESPONSE PLAN

East Laurel Water District

PUBLIC SERVICE COMMISSION

SECTION 9 (1)

BY Stephan Bul

Section 1. Purpose. The purpose of this Plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the East Laurel Water District in the event a shortage is declared.

Section 2. <u>Definitions</u>. These terms are applicable only for this Plan unless specifically noted.

- (a) "Customer" shall mean any person or entity using water for any purpose from the East Laurel Water District

  water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
- (b) "Raw Water Supplies" shall mean all water potentially available to persons in the East Laurel Water District
- (c) "Treated Water" shall mean water that has been introduced by the East Laurel Water District into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

# Essential Water Uses (Class 1):

The following uses of water, listed by site or user type, are essential.

#### Domestic:

- water necessary to sustain human life and the lives of domestic pets, and to maintain minimum SERVACE COMMISSION OF KENTUCKY OF KENTUCKY

#### Health Care Facilities:

- patient care and rehabilitation, including 2012 and filling and operation of swimming pools PURSUANT TO 807 KAR 5.011.

## Water Hauling:

- sales of domestic use where not ecretary of Jersey on available elsewhere.

#### Public Use:

firefighting,

- health and public protection purposes, if specifically approved by health officials.

# Socially or Economically Important Uses (Class 2):

The following uses of water, listed by site or user type, are socially or economically important.

#### Domestic:

 personal, in-house water use including kitchen, bathroom and laundry.

# Water Hauling:

non-domestic, when other sources are not reasonably available elsewhere.

PUBLIC SERVICE COMMISSION OF KENTUCKY

#### Commercial and Civic Use:

- commercial car and truck washes,
- laundromats
- restaurants, clubs and eating places.
- schools, churches, motels/hotels commercial establishments.

JUN 23 2001

EFFECTIVE

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY Stephand Reu
and Secretary of the Commission

# Outdoor Non-Commercial Watering:

- minimal watering of vegetable gardens,
- minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

- agricultural irrigation for the production of food and fiber or the maintenance of livestock,
- watering by arboretums and public gardens of national, state, regional or community significance where necessary to preserve specimens,
- watering by commercial nurseries at a minimum level necessary to maintain stock,
- watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation,

- watering of woody plants where necessary to preserve them,
- - minimal watering of golf course greens.

#### Recreational:

 operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

# Air Conditioning:

- refilling for startup at the beginning of the cooling season,
- makeup of water during the cooling season,
- refilling specifically approved by health officials where the system has been drained for health protection or repair services.

# Non-Essential Uses (Class 3):

Any waste of water, as defined herein, is non-essential. The following uses of water, listed by site or user type, are non-essential.

# Public Use:

- use of fire hydrants (excluding Class 1 and Class 2 uses), including use of sprinkler caps, testing fire apparatus and fire department drills,
- flushing of sewers and hydrants except as needed to ensure public health and safety as approved by PUBLIC SERVICE COMMISSION health officials.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE CO

Commercial and Civic Use:

JUN 23 2001 - serving water in restaurants, clubs, or eating places, except by customer request,

PURSUANT TO 807 KAR 5:0+1. SECTION 9 (1)

SECRETARY OF THE COMMISSION

BY Stephand Bul -

failure to repair a controllable leak,

increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and wildlife.

# Ornamental Purposes:

- fountains, reflecting pools and artificial waterfalls.

# Outdoor Non-Commercial Watering:

- - use of water for dirt control or compaction,
- watering of annual or non-woody plants, lawns, parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

# Outdoor Commercial or Public Watering:

- expanding nursery facilities, placing new irrigated agricultural land in production, or planting of landscaping except when required by a site design review process,
- use of water for dirt control or compaction,

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

watering of lawns, parks, golf course fairways, playing fields and other recreational areas,

JUN 23 2001

washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,

PURSUANT TO 807 KAR 5.011. SECTION 9 (1) washing down buildings or structures for purposes other than immediate fire protection,

BY Stephan Buy \_\_\_\_\_
SECRETARY OF THE COMMISSION

flushing gutters or permitting water to run or accumulate in any gutter or street.

Recreational uses other than those specified in Class 2.

Non-commercial washing of motor and other vehicles.

Air Conditioning (see also Class 2 purposes):

- refilling cooling towers after draining.
- (d) "Base Entitlement" shall mean the monthly usage for a customer during the same month of the preceding calendar year or the average per customer usage for each class of service during the same month of the preceding year.
- (e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.

-4-

SECTION 9 (1)

(f) "Curtailment" shall mean the reduction in entitlement 2001 some percentage to meet anticipated water shortages.

PURSUANT TO 807 KAR 5:011.

(g) Water Shortage Response Phases:

"Advisory" shall mean that conditions exist of whocomssion indicate the potential for serious raw or treated water supply shortages.

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

(h) "Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve public health and safety.

Section 3. Applicability. The provisions of this Plan shall apply to all retail and wholesale customers of the East Laurel Water District When implemented, this Plan becomes East Laurel Water DistrictWater Shortage Response Regulation.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

Determination of Water Shortage. Water supply Section 5. and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a (Note: A sample calculation page is attached as requiar basis. Appendix A to assist in determining overall water levels. important that accurate water measurements be used.) shortages generally occur for two reasons, a reduction in available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation Official declaration of a water shortage program implemented. stage and implementation of the measures necessary to curtail Laurel County Fiscal Court and be approved by the use shall East Laurel Water District

Section 6. Term of Water Shortage Declaration. Any water shortage declaration shall remain in effect until water supplies of service conditions have returned to normal. A final determination as to terminating a water shortage declaration shall be made by the Chairman of East Laurel Water

District

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.

# A. Advisory Stage:

(1) Criteria: A water advisory shall be declared when the amount of treated water or raw water available for treatment is projected to be up to 5 % below demand, or there are periods of low water pressure in one or more areas of the distribution system due to system failure or inadequacies or the State Division of Water issues a Water Shortage Watch which includes the areas from which the East Laurel Water District draws water. (Note: Additional conditions may be added based on local conditions.)

# (2) Conservation and Curtailment Measures:

- (a) Declare a Water Shortage Advisory.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Request voluntary conservation of all non-essential (Class 3) water use.
- (e) Request wholesale customers also issue request for voluntary conservation by their customers of all non-essential (Class 3) water use.

#### B. Alert Stage:

(1) Criteria: A water alert shall be declared when the amount of treated water available is projected to be up to 10 % below demand, or raw water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs. (Note: Additional conditions may be added based on local conditions.)

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# (2) Conservation and Curtailment Measures:

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(a) Declare Water Shortage Alert.

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- (c) Eliminate all water leaks.
  - (d) Prohibit all non-essential (Class 3) water uses.

- (e) Curtail entitlements to all customers by the same percentage as the projected shortage.
- (f) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$3.00 per 1,000 gallons.

# C. Emergency Stage:

1. Criteria: A Water Emergency shall be declared when the amount of treated water available is projected to be up to 20 % below demand, or there are periods of no water in one or more areas of the distribution system due to low water supply or raw water supplies below the level necessary to meet normal needs. (Note: Additional conditions may be added based on local conditions.)

# Conservation and Curtailment Measures:

- (a) Declare Water Shortage Emergency.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.

projected shortage.

- (d) Prohibit all Class 3 uses of water.
- (e) Prohibit all Class 2 uses of water except Domestic uses for kitchens, bathrooms and laundries.
- (f) Curtail all commercial and industrial entitlements (except Health Care Facilities) by 100%.
- (g) Curtail Residential entitlements by the same percentage as the projected shortage.
- (h) Curtail entitlements to all wholesale customers by the same percentage as the
- (i) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$7.00 per 1,000 gallons.

# D. Rationing Stage:

1. Criteria: Treated water available is greater than 40 % below demand or raw water supplies are below

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the level necessary to meet essential needs, and in the opinion of <a href="East Laurel Water District">East Laurel Water District</a> mandatory rationing is required to insure adequate water is available to maintain public health and safety.

# 2. Conservation and Curtailment Measures:

- (a) Declare Water Shortage Rationing.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all Class 3 and Class 2 uses of water.
- (e) Curtail all commercial and industrial entitlement (except Health Care Facilities) by 100%.

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(f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.

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(g) Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local media.

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(h) Begin billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of \$15.00 per 1,000 gallons.

Section 8. Enforcement of Water Restriction. Any person who violates the provisions of this Plan, who fails to carry out the duties and responsibilities imposed by this Plan, or who impedes or interferes with any action undertaken or ordered pursuant to this Plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this Plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.
- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard

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before termination. The governing body shall make findings of fact and decide whether service should continue or terminate.

- (c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of service.
- (d) The excess usage charge billing provisions of this Plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this Plan.

# Section 9. Request for Exception.

(a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to the East Laurel Water District

for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.

(b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

Section 10. <u>Severability</u>. If any provision of this Plan is declared invalid by the courts, the remainder of the Plan and its applicability to other persons and circumstances shall not be affected by that declaration.

Section 11. Effective Date. This Plan shall take effect immediately upon approval by the Public Service Commission.
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SECTION 9 (1)
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